	Case 2:21-cv-00860-JAD-NJK Document 1	-1 Filed 05/03/21 Page 1 of 18		
1	ACCESS TECHNOLOGIES SERVICES, INC.			
2	HANK FALSTAD AIBCA, ICC #0001259 AMERICAN INSTITUTE OF BUILDING COMPLIANCE ARCHITECTSTM ACCESSIBILITY INSPECTOR/PLANS EXAMINER — 1000 1000 1000 1000 1000 1000 1000 1			
3				
4	BOARD CERTIFIED ADA ARCHITECT™ 10225 Button Willow Drive	COUNSEL/PARTIES OF RECORD		
5	Las Vegas, NV 89134-7595 Telephone: 702-649-7575	MAY - 3 2021		
6				
7	ADA Architect for Plaintiff	CLERK US DISTRICT COURT DISTRICT OF NEVADA		
8		TES DISTRICT COURT DEFINY LICT OF NEVADA		
9				
10	Ronald Lee Pendleton, an individual	2:21-cv-00860-JAD-NJK		
11	15428 Whipple Drive) Alexander, AR 72002)			
12	(501) 847-4747	COMPLAINT FOR DECLARATORY AND INJUNCTIVE RELIEF		
13	Plaintiffs) v.)			
14	Biglari Holdings	[Civil Rights – Alleging Disability-Based		
15	Mr. Sardar Biglari, CEO) 17802 IH 10 West, Suite 400)	Discrimination]		
16	San Antonio, TX 79257)			
17	and)			
18	Western Sizzlin Corporation Mrs. Robyn B. Maybe 401 Albemarle Avenue SE			
19	Roanoke, VA 24011			
20	and ,			
2122	Western Sizzlin Restaurant 621Martin Luther King Boulevard Malvern, AR 72104			
23	Defendants			
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	Page 1 Complaint for Declaratory and Injunctive Relief			

INTRODUCTION

Hank Falstad, of ACCESS, told the plaintiff that he would take the case and get the buildings and site ADA compliant.

Section 12183° of the ADA of 1990 and the Amendment Act of 2008 are all about accessibility of buildings and sites. Section 12183 is 90% architectural, 5% litigation and 5% judicial.

Accessibility of buildings and sites is a component of architecture and has been a part of the practice of architects for 60 years. Section 12205° is how the person with a disability engages the attorney and the Federal Judge and Architect, and the Attorney General in Sections (Subpart E and Section 12117°, and all to help that person with a disability in Section 12188°.

The architect is a major informational resource needed to make the ADA Acts work for that disabled person. I, Hank Falstad, an ADA architect of ACCESS TECHNOLOGIES SERVICES, INC. have been engaged by "Plaintiff," to get the buildings and sites of "Defendants" ADA compliant to Section 12183. I, on behalf of the Plaintiff, am filing this case in Federal Court as the ADA Acts require.

- 1. Section 12205 empowers that person with an ADA disability to get that building and site ADA compliant.
- Section 12205 gives that person with an ADA disability free "Attorney Fees" to get that building and site ADA compliant.
- Section 12205 gives that person with an ADA disability free
 access to that "Federal Court" so that Federal Judge can order that
 building and site owner to get that building and site ADA
 compliant.
- 4. Section 12205 gives that person with an ADA disability free "costs" to get that building and site ADA compliant. That Board Certified ADA Architect™ is a cost that identifies all items and elements of the building and site that are not ADA compliant. That Board Certified ADA Architect will survey the property and site for ADA compliance and the American Institute of Building

Page 2

1	Compliance Architects [™] will certify the building and site is ADA compliant.			
2	5. (a) Subpart E, "Enforcement," requires the Attorney General to			
3	litigate.			
4	(b) Section 12117 Enforcement, Powers, remedies and procedures			
5	to the Attorney General.			
6	6. Section 12188 Enforcement enables that person with a disability,			
7	"to engage not in a futile gesture."			
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11	©AMERICANS WITH DISABILITIES ACT OF 1990, AS AMENDED Page 49 of 72			
	Sec. 12183. New construction and alteration in public accommodation and commercial facilities			
12	ractifics			
13	②AMERICAN WITH DISABILITIES ACT OF 1990, AS AMENDED Page 61 of 72			
14	Section 12205. Attorney's fees			
15	In any action or administrative proceedings commenced pursuant to this chapter, the court or			
16				
17	reasonable attorney's fee, including litigation expenses, and costs, and the United States shall			
18	be liable for the foregoing the same as a private individual.			
19				
20	③AMERICANS WITH DISABILITIES ACT OF 1990 Page 61 of 72			
21	Subpart E, "Enforcement," describes the Act's title III enforcement procedures, including			
22	private actions, as well as investigations and <u>litigation</u> conducted by the Attorney General.			
23	These provisions are based on sections 308 and 310(b) of the Act.			
24	③AMERICANS WITH DISABILITIES ACT OF 1990, AS AMENDED Page 23 of 72			
25	Section 12117. Enforcement			
26	(a) Powers, remedies, and procedures			
27	The powers, remedies, and procedures set forth in sections 2000c-4, 2000e-5, 2000e-6,			
28	Page 3			
	COMPLAINT FOR DECLARATORY AND INJUNCTIVE RELIEF			

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	Case 2:21-cv-00860-JAD-NJK Document 1-1 Filed 05/03/21 Page 4 of 18		
1 2 3 4 5	2000e-8, and 2000e-9 of this title shall be the powers, remedies, and procedures this subchapter provides to the Commission, to the Attorney General, or to any person alleging discrimination on the basis of disability in violation of any provision of this chapter, or regulations promulgated under section 12116 of this title, concerning employment.		
	(A) In general		
6	(rx) in general		
7 8	(1) Availability of remedies and procedures		
9	The remedies and procedures set forth in section 2000a-3(a) of this title are the remedies		
10	and procedures this subchapter provides to any person who is being subjected to		
11	discrimination on the basis of disability in violation of this subchapter or who has		
12	reasonable grounds for believing that such person is about to be subjected to discrimination		
13	in violation of section 12183 of this title. Nothing in this section shall require a person with		
14	a disability to engage in a futile gesture if such person has actual notice that a person or		
15	organization covered by this subchapter does not intend to comply with its provisions.		
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COMPLAINT FOR DECLARATORY AND INJUNCTIVE RELIEF

COMPLAINT 1 2 Plaintiff, Ronald Lee Pendleton, (hereinafter the "Plaintiff"), through their undersigned architect, hereby files this Complaint and sues, Biglari Holdings, Mr. Sardar Biglari CEO, 17802 IH 10 3 West, Suite 400, San Antonio, TX 78257, Western Sizzlin Corporation, Mrs. Robyn B. Maybe. 4 401 Albemarle Avenue SE, Roanoke, VA 24011, a Holding Company, dba Western Sizzlin 5 Restaurant, 621 Martin Luther King Blvd., Malvern, AR 72104, a Holding Company (hereinafter, 6 collectively, the "Defendants"), for injunctive relief, architect's fees and litigation expenses 7 (including, but not limited to, court costs and expert fees) pursuant to Title 42 U.S.C. Public 8 Health and Welfare, Chapter 126 - Equal Opportunity for Individuals with Disabilities, Subchapter 9 III – Public accommodations and services operated by private entities starting with 42 U.S.C. §12181, et. seq., ("THE AMERICANS WITH DISABILITIES ACT of 1990 [PL101-336] and the 10 AMERICANS WITH DISABILITIES AMENDMENTS ACT OF 2008 [PL110-325], the 11 "FEDERAL ADA"). 12 13 **JURISDICTION AND PARTIES** 14 1. This is an action for declaratory and injunctive relief pursuant to Title 42 U.S.C. - Public Health 15 and Welfare, Chapter 126 – Equal Opportunity for Individuals with Disabilities, Subchapter III – 16 Public accommodations and services operated by private entities starting with §12181, et. seq. 17 (hereinafter referred to as the "Federal ADA"). This Court has subject matter jurisdiction over this action under 28 U.S.C. §§ 1331 and 1345, and 42 U.S.C. §§ 3614(a) and 12188(b)(1)(B); pendent 18 and supplemental jurisdiction is proper under 28 U.S.C. § 1367 and thus, this Court has 19 jurisdiction. 20 21 2. The remedies provided by the "Federal ADA" suits are brought under the Federal Civil Rights Act 1964. 22 23 3. Venue is proper in this Court, pursuant to the ADA Amendments Act of 2008 (P.L. 110-325), 24 Section 12118. Enforcement, (a) in general, (1) Availability of remedies and procedures. 25 26 The remedies and procedures set forth in section 2000a-3(a) of this title are the remedies and 27 procedures this subchapter provides to any person who is being subjected to discrimination on the 28 Page 5

COMPLAINT FOR DECLARATORY AND INJUNCTIVE RELIEF

basis of disability in violation of this subchapter or who has reasonable grounds for believing that such person is about to be subjected to discrimination in violation of section 12183 of this title. Nothing in this section shall require a person with a disability to engage in a futile gesture if such person has actual notice that a person or organization covered by this subchapter does not intend to comply with its provisions. All professionals involved in this lawsuit are located in Las Vegas, Nevada; Federal ADA court, the DOJ Attorney General attorney, the American Institute of Building Compliance Architects, and Board Certified ADA Architect. ί

COMPLAINT FOR DECLARATORY AND INJUNCTIVE RELIEF

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1	PLAINTIFF		
2	4. On or about and between, the Plaintiff		
3	in the Defendants' Facility known as Western Sizzlin Restaurant,		
	located at 621 Martin Luther King Blvd., Malvern, AR 72104 (hereinafter sometimes referred to		
4	as "Defendants' Facility" or "Defendants' Property") encountered or had knowledge of the		
5	architectural barriers, violations of the "Federal ADA" as further enumerated and alleged in		
6	Paragraph 24 below.		
7	•		
8	Advocate's Statement:		
9	"I need to find out if my husband should receive any type of compensation because of really		
10	needing to use the restroom at a Western Sizzlin Restaurant but not being able to get his		
	wheelchair through the restroom door. He is a recent amputee (2 month) so we aren't		
11	informed as to all laws that might can help him. Please advice. Thank you."		
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13	Hank Falstad		
14	From: Katie Pendleton [katie_pend@yahoo.com]		
15	Sent: Tuesday, August 27, 2013 2:30 PM To: Hank Falstad		
16	Subject: Re: Western Sizzlin Restaurant		
17	I don't have the receipt as our son bought the meal that day the date we were there was Aug.14 The restaurant is at 621 Martin Luther King Blvd Malvern,AR		
18	re: The letter for my husband to sign, can you please mail it as we do not have printer capability right now, you can send it to: Ron Pendleton 15428 Whipple Dr. Alexander AR 72002 Thank You So Much for your help, Katie		
19	also, should you need to callour # is 501-847-4747		
20	5. At the time of Plaintiff's visit to the Defendants' Facility, prior to instituting the instant action,		
21	Plaintiff (hereinafter referred to as "Plaintiff") is a resident of the United State of America.		
22	Plaintiff suffers from what constitutes a "qualified disability" under the "Federal ADA". Plaintiff		
23	has a certain developmental disability which limits the use of the plaintiffs' legs and uses a		
24	wheelchair. The Plaintiff personally visited Defendants' Property but was denied full and equal		
25	access to and full and equal enjoyment of the facilities within Defendants' Property, which is the		
26	subject of this lawsuit.		
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28	Page 7		
	COMPLAINT FOR DECLARATORY AND INJUNCTIVE RELIEF		

6. The Plaintiff has visited, used, or attempted to use the property which forms the basis of this lawsuit on, about and between the dates above referenced, and but for the negligent discrimination encountered on the visit, plans to, and intends to, return to the property to avail themselves of the goods and services offered to the public at the property. The Plaintiff has encountered architectural barriers and discriminatory policies and procedures at the subject property. The barriers to access at the property have endangered safety. Plaintiff is a disabled individual who is currently deterred from patronizing a public accommodation due to Defendants' negligent failure to comply with the "Federal ADA" signed into law in 1990, and so has suffered an actual injury. Plaintiff is threatened with harm in the future because of existing building ADA violations and imminently threatened non-compliance with the "Federal ADA", and so has suffered imminent injury.

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DEFENDANTS 1 2 7. Defendants may own and/or operate more restaurants and businesses in the United States which 3 are also in violation of the "Federal ADA". 4 "Currently, Biglari Holdings includes three major wholly-owned subsidiaries: Biglari Capital 5 Crop., Western Sizzlin Corp, and Steak n Shake Operations, Inc. By now our workforce 6 numbers about 22,000 employees, but we still function as we did when we were a start-up." 7 8 "Company Overview – Western Sizzlin Corporation, though its subsidiaries, operates and 9 franchises restaurants it also offers sauces and seasonings, and gift cards online. The company was incorporated in 1992 and is based in Roanoke, Virginia. It has restaurants in Alabama, 10 Arkansas, California, Georgia, Illinois, Kansas, Louisiana, Mississippi, Maryland, North 11 Carolina, Oklahoma, South Carolina, Virginia, West Virginia, Tennessee, Ohio, and Missouri. 12 As of March 30, 2010, Western Sizzlin Corporation operates as a subsidiary of Biglari Holding 13 Inc." 14 15 8. The Defendants, which is doing business as Western Sizzlin Restaurant, located at 621 Martin Luther King Blvd., Malvern, AR 72104, is authorized to conduct, and is conducting business 16 within the United States. Upon information and belief, Defendant is the owner, lessee and/or 17 operator of the real property (the "Subject Facility"), and the owner of the improvements where the 18 Subject Facility is located and that the real property shall conform to laws, regulations, codes and 19 ordinances of Federal, State, County, City or any other jurisdiction as each may apply, which is the 20 subject of this action. 21 9. Defendants own, lease, lease to, or operate a place of public accommodation as defined by the 22 ADA and the regulations implementing the ADA, Title 42 U.S.C., Chapter 126, Subchapter III 23 §12181(7)(A), §12182(b)(1)(A)(i) and §12183. Defendants are responsible for complying with the 24 obligations of the Federal Civil Rights Laws, one of which is the "Federal ADA". The place of 25 public accommodation that the Defendants own, operate, lease, or lease to and owns or operates 26 Western Sizzlin Restaurant, which is located at 621 Martin Luther King Blvd., Malvern, AR

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72104.

SUBJECT PROPERTIES 1 2 10. All events giving rise to this lawsuit occurred in a County, State of the United States. Venue is proper in this ADA Court as the premises are located in the State of the United States and 3 Defendants do business within the State of the United States. 4 5 11. Pursuant to 28 U.S.C. §1331 and 28 U.S.C. §1343, this ADA Court has been given original 6 jurisdiction over actions which arise from the Defendants' violations of Title 42 U.S.C., Chapter 7 126, Subchapter III §12181 et seq. See also 28 U.S.C. §2201 and §2202. 8 9 AMERICANS WITH DISABILITIES FACTUAL ALLEGATIONS COUNT 1 – VIOLATION OF THE "FEDERAL ADA" 10 12. On or about July 26, 1990, Congress enacted the Americans with Disabilities Act of 1990 11 ("ADA"), Title 42 U.S.C. §12101 et. seq. with an effective date of January 26, 1992, followed by 12 the Americans with Disabilities Amendments Act of 2008 ("ADA") on September 25, 2008, with 13 an effective date of January 1, 2009. 14 13. Congress found, among other things, that: 15 (i) now some 70,000,000 Americans have one or more physical or mental disabilities, and 16 this number shall increase as the population continues to grow older; 17 (ii) historically, society has tended to isolate and segregate individuals with disabilities, and, despite some improvements, such forms of discrimination against disabled individuals 18 continue to be a pervasive social problem, requiring serious attention; 19 (iii) discrimination against disabled individuals persists in such critical areas as 20 employment, housing, public accommodations, transportation, communication, recreation, institutionalization, health services, voting, and access to public services and public 21 facilities; 22 (iv) individuals with disabilities continually suffer forms of discrimination, including outright intentional exclusion, the discriminatory effects of architectural, transportation, and 23 communication barriers, failure to make modifications to existing facilities and practices. Exclusionary qualification standards and criteria, segregation, and regulation to lesser 24 services, programs, benefits, or other opportunities; and, 25 (v) the continuing existence of unfair and unnecessary discrimination and prejudice denies 26 people with disabilities the opportunity to compete on an equal basis and to pursue those opportunities for which our country is justifiably famous and costs the United States billions 27 of dollars in unnecessary expenses resulting from dependency and non-productivity. 28

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23 barriers pursuant to Title 42 U.S.C., Chapter 126, Subchapter III §12182(b)(2)(A) et. seq., where

such removal is readily achievable.

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AMERICANS WITH DISABILITIES ACT CLAIMS

19. The Plaintiff has been unable to, and continues to be unable to, enjoy full and equal safe access to, and the benefits of, all the accommodations and services offered at Defendants' Property. Prior to the filing of this lawsuit, the Plaintiff visited Defendants' Property and was denied full and safe access to all the benefits, accommodations, and services of the Defendants. Prior to the filing of this lawsuit, the Plaintiff personally visited, used or attempted to use the Defendants' Property, on or about dates above mentioned, with the intention of using and enjoying the Property. When Plaintiff realized that there were violations of the "Federal ADA" at the Property, Plaintiff began perusing and cataloging these violations. Plaintiff visited the property with the desire of enjoying it, and possibly publishing information regarding the quality and the accessibility of Defendants' facilities but was denied full and safe access to the facilities of Defendants' Property, and therefore 10 suffered an injury in fact. In addition, Plaintiff continues to desire to visit Defendants' Property in 11 the future but continues to be injured in that he is unable to and continues to be discriminated 12 against due to the architectural barriers which remain at Defendants' Property, all in violation of 13 the "Federal ADA". 20. The Defendants have discriminated against the individual Plaintiff by negligently denying the 15 Plaintiff access to and full and equal enjoyment of the goods, services, facilities, privileges, 16

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advantages and/or accommodations of the buildings, as prohibited by Title 42 U.S.C., Chapter 126, Subchapter III §12181(7)(A)(B) et seq.

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21. The Defendants have discriminated and are continuing to discriminate against the Plaintiff in violation of the "Federal ADA" by failing to, inter alia, have accessible facilities by January 26, 1992 (or January 26, 1993, if Defendant has 10 or fewer employees and gross receipts of \$500,000 or less). A preliminary inspection of the Defendants' Property has shown that violations exist.

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22. Pursuant to the mandates of Title 42 U.S.C., Chapter 126, §12101, the Architectural and Transportation Barriers Compliance Board (Access Board) is the government agency who has the responsibility to write the safe harbor for design and construction to be in compliance with the "Federal ADA" law and published the following:

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(i) ADA Accessibility Guidelines 28 CFR Part 36 (56 FR 35544, July 26, 1991).

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1 2 3	(ii) ADA & ABA Accessibility Guidelines; Final Rule (published in the Federal Register on July 23, 2004, guidelines effective September 21, 2004), hereinafter referred to as "ADAAG".	
4	23. The Defendants' Subject Facility is in violation of Title 42 U.S.C., Chapter 126, Subchapter III	
5	§12181 et.seq., the ADA and 28 C.F.R. §36.302 et. seq., and is discriminating against the Plaintiff	
6	as a result of inter alia, the following specific violations, pursuant to the mandates of Title 42	
- 7	U.S.C., Chapter 126, Subchapter III §12188(a)(b) and §12181 et. seq. the ADA and 36 CFR Parts	
8	1190 and 1191, with an effective date of September 21, 2004.	
9	The American with Disabilities Amendments Act of 2008 P.L. 110-325	
10	Title 42 – The Public Health and Welfare	
11	Chapter 126 – Equal Opportunity for individual with Disabilities	
12	Subchapter III - Public Accommodations and services operated by Private Entities	
13	Section 12182 - Prohibition of discrimination by public accommodations	
14	(a) General Rule	
15	No individual shall be discriminated against on the basis of disability in the full and equal	
16	enjoyment of the goods, services, facilities, privileges, advantages, or accommodations of any	
17	place of public accommodation by any person who owns, leases (or leases to), or operates a place	
18	of public accommodation.	
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20	24. Plaintiff has not and is not required under law to list each and every one of the violations of the	
	"Federal ADA" with specificity. The Ninth Circuit Court of Appeals has held that one visit to a	
21	public accommodation and encountering or knowing of barriers in violation of the "Federal ADA",	
22	which deter future visits to the public accommodation, confer standing on a plaintiff and the right	
23	to conduct a Rule 34 Inspection on the whole of the public areas of the public accommodation.	
24	In so holding, we agree with Steger v. Franco, Inc., 228 F.3d 889	
25	(8th Cir.2000), in which the Eighth Circuit held that a blind plaintiff who had only once attempted to enter the defendant's	
26	building had standing to bring an ADA challenge. The plaintiff was thwarted in his attempt to gain access to the men's restroom	
27	in the building because the signage did not comply with the ADA. Id. at 893-94. Like that plaintiff, Doran has personally	
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encountered certain barriers that bar his access to Holiday's Paradise store. Further, the Steger court rejected the defendant's argument that the blind plaintiff could challenge the ADA violation only as to the restroom he had attempted to access, stating that such a "narrow construction" of the ADA would be "not only ... inefficient, but impractical." Id. See also Parr v. L & L Drive-Inn Restaurant, 96 F.Supp.2d 1065, 1080-81 (D.Haw.2000) ("This court is reluctant to embrace a rule of standing that would allow an alleged wrongdoer to evade the court's jurisdiction so long as he does not injure the same person twice.... Plaintiff should not be required to encounter every barrier seriatim... to obtain effective relief." (internal quotations and citation omitted)). We agree with the Eighth Circuit that Doran need not necessarily have personally encountered all the barriers that bar his access to the Paradise store in order to seek an injunction to remove those barriers. (Emphasis Added). Pickern v. Holiday Quality Foods Inc., 293 F.3d 1133 (9th Cir., 2002).

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25. Defendants have discriminated against the Plaintiff by denying the Plaintiff access to full and equal enjoyment of the goods, services, facilities, privileges, advantages and/or accommodations of its place of public accommodation or commercial facility in violation of Title 42 U.S.C., Chapter 126, Subchapter III §12181 et seq. and 28 CFR 36.302 et seq. Furthermore, the Defendants continue to negligently discriminate against the Plaintiff, and all those similarly situated by failing to make reasonable modifications in policies, practices or procedures, when such modifications are necessary to afford all offered goods, services, facilities, privileges, advantages or accommodations to individuals with disabilities; and by failing to take such efforts that may be necessary to ensure that no individual with a disability is excluded, denied services, segregated or otherwise treated differently than other individuals because of architectural barriers and the absence of auxiliary aids and services.

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26. Plaintiff is without adequate remedy without law and is suffering irreparable harm and damages. Plaintiff has retained the undersigned architect and is entitled to recover architect's costs, and litigation expenses from the Defendants pursuant to Title 42 U.S.C., Chapter 126, Subchapter III §12188(a) and 28 CFR §36.505; and as also listed in Regulation from Title III Section 36.505 which states that courts are authorized to award attorneys' fees, including litigation expenses and costs as provided in Section 12205 of the Act; the architect's fees are costs.

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§12205.

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33. Pursuant to Title 42 U.S.C., Chapter 126, Subchapter III §12188(a)(2), this Court is vested with the authority to grant the Plaintiff Injunctive Relief; including an order to alter the subject facilities to make them readily accessible to and usable by individuals with disabilities to the extent required by the "Federal ADA", and closing the subject facilities until the requisite modifications are completed. Page 16

COMPLAINT FOR DECLARATORY AND INJUNCTIVE RELIEF

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DEMAND FOR JURY TRIAL The Plaintiff hereby demands a trial by jury on all issues so triable as a matter of right. Respectfully submitted, ACCESS TECHNOLOGIES SERVICE, INC. Date: February 7, 2021 Hank Falstad, AIBCA, ICC #0001259 American Institute of Building Compliance Architects™ Accessibility Inspector/Plans Examiner Board Certified ADA ArchitectsTM ACCESS Technologies Services, Inc. 10225 Button Willow Drive Las Vegas, Nevada 89101 Phone: (702) 643-7575 Architect for Plaintiff ADA/03-ACCESS Advocates/00-Advocates/2021/General/WESTERN SIZZLIN RESTAURANT/Complaint/W. Sizzlin_DR04.020721 Page 18 COMPLAINT FOR DECLARATORY AND INJUNCTIVE RELIEF